

SEAWORLD SAN ANTONIO

WELCOMES

YOU TO

GROUP CAMP (4th-8th GRADE)



SeaWorld[®]

San Antonio

Parent & Camper Handbook

Education & Conservation Department

SeaWorld Camps

10500 SeaWorld Drive San Antonio, TX 78251

This is your confirmation packet. Please review the enclosed materials carefully. In this packet you will find program descriptions, information, and all forms that must be filled out and returned. If you have any questions, please call us at 1-210-523-3608, Monday through Friday between 9:00 AM and 4:00 PM CST.



Life at Camp	4
Housing	4
Birthdays	4
Lockers.....	4
Visitor Information	4
Leaves of Absence	4
Spending Money	4
Cell Phones	4
Camp Vehicles	4
Meals and Snacks.....	5
Special Dietary Needs.....	5
Aquatica and SeaWorld free time	5
Health and Safety	5
Special Needs.....	5
Medications.....	5
Health Care Services.....	5
Security	6
Paperwork	6
Forms	6
Payment.....	6
Discounts.....	6
Refunds	6
General Guidelines and Behavior	7
Directions.....	9
Packing List and Dress Guidelines	10
Packing List- Group Camp	10
Footwear	11
Camp T-shirt.....	11
Shorts/Pants/Shirts	11
Swimwear	11
Jewelry	11
Eyewear.....	11

Hairstyles/Headwear	11
Group Camp Sample Itinerary	12
Group Camp Q&A	13
Contact Information	13

Welcome

SeaWorld’s Group Camp (4th to 8th grade) program promotes physical and intellectual growth through challenging experiences. Using an active learning and interactive approach, participants will gain an appreciation for the natural environment and also form a solid foundation of confidence, self-esteem, and responsibility. Our goal and responsibility is to ensure a successful experience at SeaWorld Camp that provides grade-level based activities that teaches skills and experiences that campers can draw from in the classroom, at home, and throughout life while creating memories that will last a life time with animal experiences and fun at SeaWorld!

All Camp programs at SeaWorld San Antonio are accredited by the American Camp Association (ACA) and the Texas Department of State Health Services. To achieve and maintain this accreditation, SeaWorld San Antonio complies with and exceeds standards set by ACA and the State to ensure a safe, educational, and enjoyable camp experience. For more information, please visit www.acacamps.org.

This program is under the direction and supervision of the SeaWorld San Antonio Education & Conservation Department. Our Camp counselors are members of the Department with several years of experience working with and teaching students of all ages. All counselors are certified through American Red Cross with varying levels of Lifeguarding or Professional Rescuer (including first aid, CPR and AED Certifications). All staff pass a national background check, drug test, and complete training in behavior management, abuse recognition, animal information, curriculum, and team building.

Life at Camp

Housing

Both students and chaperones are housed in bunk-house style dormitories on property at SeaWorld San Antonio. Top and bottom bunk assignments will be on a first-come, first-serve basis at check in.. Males and females will be housed in separate areas with camp counselors in the gender appropriate areas to maintain an appropriate participant lifestyle.

Birthdays

Birthdays are fun occasions at Camp! To ensure a celebration, please let the Camp staff know before the session begins if your camper has a birthday during the Program. Cupcakes or cookies are provided by Camp to celebrate sometime during the program depending on the activities scheduled.

Lockers

Each participant will have a locker available for personal belongings. Please provide your own combination lock for securing your locker. Personal items (i.e. money, jewelry, cell phones, tablets, music players, laptops, etc.) should be secured in a locker during the day. **SeaWorld will not be responsible for lost or stolen money or personal items.**

Visitor Information

Independent visits from friends during Camp are not allowed due to scheduling of activities. Visits from family may be permitted depending on the circumstance. Please contact the Camp Supervisor for additional information.

Leaves of Absence

Time is limited and sequential activities are planned for each day of the session. Thus, campers **may not** leave Camp during the session, except in the case of an emergency and must stay overnight in the dorms throughout the program. For any questions about special circumstances, please contact the Camp Supervisor for additional information.

Spending Money

Depending on the Park's operating schedule, campers may have opportunities to purchase extra snacks, drinks, and souvenirs during the program. We suggest campers bring pre-paid debit cards rather than large amounts of cash which should be secured in the provided locker when not in use.

Cell Phones

Cell phones are a camper's responsibility if they are brought to camp. Campers may use their cell phones as a camera during the day, if necessary. However, if the phone becomes a distraction (Facebook, texts, Snapchat, etc.), the phone will be taken and returned at the end of the day. To avoid the possibility of becoming a distraction, we highly recommend bringing a separate camera for pictures and for cell phones to be left in the dorms. In addition, SeaWorld camp counselors will be taking pictures in all animal areas throughout the week to encourage campers to leave their cell phones in the dorms during the day. Campers will have free time at night to use their cell phones but they must be turned off at lights out and remain off throughout the night. SeaWorld will not be responsible for lost or stolen cell phones. Cell phones should not be left charging during the day but should be kept in the lockers. We understand that phone use for chaperones is important but ask that phone usage is appropriate and respectful of the Camp activity or behind-the-scenes tour. For any clarifications, please contact the Camp Supervisor for additional information.

Camp Vehicles

Depending on the camp program, transportation may be provided in 12- to 15-passenger vans. Please inform us of any accommodations a participant may need entering or exiting these high profile vehicles. All vehicles are required to have a seat and a seat belt for each person riding. All participants should remain seated and buckled at all times when the vehicle is in motion. Camp participants are NOT permitted to ride in any other vehicle unless accompanied by their parents or by SeaWorld Camp staff. All staff involved in the transportation of campers are required to have valid state drivers' licenses and a SeaWorld San Antonio drivers' license.

Meals and Snacks

Three meals will be provided each day throughout the program either in the Employee Cafeteria, restaurants within the Park, catered meals, or boxed meals. A selection of snacks will also be available throughout the program between meals. Since snacks are available, the use of vending machines in the Employee Cafeteria is not recommended but is at the discretion of the Head Chaperone. If there is free time in the Park, additional snacks and soft drinks are available for purchase at the participant's expense.

Special Dietary Needs

We will make every effort to accommodate campers with special dietary requirements. If the requirements exceed our capabilities, campers are welcome to bring their own food and/or pay the additional cost of meeting those needs. Please note any dietary restrictions in the paperwork prior to the start of the program to ensure that we have the proper food available for all participants throughout the program. If participant will be bringing their own food, please notify the Camp Supervisor prior to start of the program to ensure that we will be able to store and cook the food properly.

Aquatica and SeaWorld free time

Depending on the Park's operating schedule, it may be arranged for your group to have free time in either Aquatica and/or SeaWorld during your program. Prior to arrival at Aquatica, a wristband will be issued to each participant (chaperone and camper) and must be worn throughout the designated free time. It will be used to indicate that you are with camp, since camp shirts are not required in the waterpark. There will be NO special privileges associated with these wristbands including NO front of the line access. Both campers and chaperones are not required to wear a camp shirt while at Aquatica but must follow swimwear guidelines, as indicated under dress and appearance policies. Arrangements for guidelines for campers and chaperones in the Park (i.e. boundaries, ratios, group arrangement, etc.) during free time will have been finalized with the Head Chaperone prior to the start of the program. For any questions or clarifications, please call the Camp Supervisor at 210-523-3608.

Health and Safety

Special Needs

At SeaWorld Camp, we do our best to support and encourage students to overcome personal challenges and reach personal goals. However, if your camper has a medical or emotional condition, there may be limits to their level of participation while at Camp. Some students with more serious limitations may require a level of care too advanced for what we are able to provide. As the parent/guardian, you are in the best position to know what your camper can and cannot handle. If you have questions, call the Education office to discuss your camper's specific situation.

Medications

All prescription and over-the-counter medications must be turned in to our trained Staff on the first day of Camp and administered as prescribed by the physician. **ALL medication must be in the original packaging that identifies the prescribing Physician (if it is a prescription drug), name of medication, dosage, and frequency of administration. If it is over-the-counter, please make sure it stays in the original bottle or box.** Only these medications will be administered during Camp. Medications will be kept in a locked cabinet at all times and administered only by Camp staff. **We will not accept any medications without prescription labels and/or original packaging.** The Camp staff has access to the common over-the-counter medications (i.e. ibuprofen, acetaminophen, loratadine, bismuth tablets) that they can administer to your camper if authorization has been provided on the participant paperwork. If the group wishes, they may distribute medications instead of SeaWorld staff. However, the medications will need to stay locked up while not being administered. Please contact the Camp Supervisor for additional information or clarification.

Health Care Services

Emergency Medical Technicians and/or registered nurses are located onsite 24 hours a day. Certain accommodations can be made for individuals with disabilities and special needs. If an injury or situation cannot be fully addressed by the Camp staff with First Aid techniques, at least two counselors will take your camper to the EMT's to be evaluated. All visits to the EMT's will be followed up with a call to the camper's parent(s) or guardian(s).

Security

Security is provided 24 hours a day all week. Due to heightened security at public and private facilities around the nation, we ask that all participants of SeaWorld Camp programs follow these guidelines:

- Upon arrival at SeaWorld, all persons may be asked to show valid photo identification.
- All luggage, including backpacks and purses, are subject to inspection by SeaWorld Security officers.
- Any person(s) leaving SeaWorld property during the course of the program will be required to sign out at Security and may not return without PRIOR approval from the Camp Supervisor.

Paperwork

Forms

All paperwork must be completed prior to the start of the program. In order for any camper or chaperone to participate in the Resident Camp program, all consent and release forms must be signed without any modifications. We cannot have any alterations, additions, or refusals in order to attend the program. If you have questions about the medical or photo release, please contact our office.

For all participants under the age of 18, the physical form signed by a licensed physician is required in order for your camper to attend SeaWorld Camp. If the camper has had a physical exam within the last 12 months (school or sports physical), attach a copy with the physician's signature and fill out any parts of the forms with pertinent medical/health history information.

Payment

Discounts

If you are a SeaWorld Parks & Entertainment employee or a Pass Member of any SeaWorld or Busch Gardens Parks, you may be able receive a discount on your Camp session. Please call 210-520-4SEA (4732) or 210-523-3608 to receive the discount and ask for more information about our other promotions and discounts offered throughout the year.

Refunds

The \$100 deposit is non-refundable. If the complete balance of camp fees is paid, the group may reschedule for another available date with no additional cost for the same calendar year and an additional cost of \$25 per person for the following calendar year. If program cancellation is necessary, the following refund will apply **if written or verbal notice of cancellation is received:**

Between two and four weeks prior to session.....80% of the program fee
Less than two weeks prior to camp session.....No Refund Given

If a camper leaves a session early or is dismissed, a refund will not be given.

Final numbers for the group must be set four weeks prior to session. A reduction in numbers will result in a \$25 per person charge.

General Guidelines and Behavior

We find that a thorough discussion of parent expectations in terms of behavior before Camp begins reduces issues while campers are at SeaWorld Camp. Please realize that although our counselors will be doing their best to make everyone's Camp experience fun and exciting, we also need to ensure safety and security for all camper and chaperones, our animals, park guests, and employees.

General Guidelines-Campers

- All campers are expected to follow established rules and directions throughout the Program. Failure to do so may result in an immediate return home at the parent or guardian's expense without a refund for the program.
- Courteous and considerate behavior is expected at all times. Any behavior that compromises another camper's comfort or enjoyment of the program will not be tolerated.
- It is the camper's responsibility to keep track of all personal items. SeaWorld Camp cannot assume responsibility for lost or stolen items.
- It is the camper's responsibility to inform one of the Camp counselors of any illness, injury, or other problem.
- Any camper using alcohol, tobacco, or drugs or committing any illegal act may be sent home immediately at the parent or guardian's expense.
- Possession of any items which may be considered dangerous (i.e. knives, weapons, pepper spray, etc.) or behavior which may compromise the safety of others or animals will not be tolerated.
- No roller blades, skates, skate boards, personal sports equipment, bicycles, or pets will be allowed on property at SeaWorld Camp. If brought, SeaWorld Camp will ship the items home at the parent's or guardian's expense.
- Honor - Stealing, lying, and cheating are intolerable under any circumstances and may result in dismissal.
- Language - Cursing, inappropriate or vulgar language will NOT be tolerated.
- Respect - This program and workplace centers on respect for others. We DO NOT tolerate putdowns, bullying, harassment or disrespect toward fellow participants or SeaWorld Staff. We expect tolerance of the diversity of others.
- Damages -Campers are responsible for the care and preservation of any issued equipment. All campers should and will respect the property of SeaWorld and other campers. Any damage to property will be repaired at the expense of the camper causing the damage.

General Guidelines-Chaperones

- As a chaperone we ask that you follow the same rules and regulations given in this handbook for the students as well as the rules given on arrival day. We do understand that you may be responsible for things back home so if you need to keep a cell phone, please talk to SeaWorld Staff about it.
- In most cases, chaperones will be with the students at all times.
- Chaperones will be asked to help with group management during Camp activities as well as free time at Seaworld or Aquatica.
- Both students and chaperones will be housed in the same dorm facilities (bunk areas and restroom/shower areas). There are no private areas just for chaperones.
- The SeaWorld Camp dorms and all other buildings at SeaWorld are smoke-free. Smoking is allowed at certain designated smoking areas around the Park and back areas.
- Usually students know the chaperones that come with them. For this reason, our SeaWorld Staff may ask for your assistance in any behavioral issues that may occur.
- Due to the nature of the SeaWorld Camp Program, chaperones are not allowed to buy or consume alcoholic beverages throughout the duration of the Program.

Guideline while in the Dorms

- After lights out, campers should stay in their bed and be quiet.
- Noise must be kept to a level that takes other campers into consideration.
- No males in female dorms and no females in male dorms.
- All campers are asked to respect others' (campers and counselors) personal property and possessions.
- Campers are expected to keep their areas reasonably clean and return SeaWorld Camp property to its designated areas after using it.
- No open food, snacks, or sodas allowed in the dorms.

Guidelines while in the Vans

- Seat belts must be worn at all times.
- Voices should be kept at a moderate level. No horseplay.
- Seating areas must be kept clean.

Parent/Guardian Notification Policy

It is our policy to keep the parents or guardians of our campers informed of camper health concerns and behavior during his or her camp experience. SeaWorld Camp Staff will notify you for the following medical reasons:

- Any minor injury requiring more than a small adhesive bandage.
- Any illness requiring a visit to our Health Services office, doctor's office, clinic, or hospital emergency room.
- Any illness or injury resulting in Camp Staff transporting your camper to a doctor's office, clinic, or hospital emergency room.

SeaWorld Camp Staff will notify parents or guardians in the case of behavioral or social problems while at Camp. Some of these behavioral concerns might include:

- Flagrant disregard or breaking camp Rules and Regulations.
- Any form of bullying or emotional/social aggression.
- Any behavior that endangers or harms any other camper, staff member, park guest, or animal.
- Behavior or disciplinary problems for which the camper has been pulled aside and counseled by the counselor, Camp Supervisor, and/or Camp Manager.

We will contact the parent or guardian by phone, in the presence of the camper, to discuss the situation and conditions for remaining at Camp or arrangements for a shortened stay at Camp.

Directions

Please be aware that SeaWorld Camp residential programs do NOT meet at the main entrance to the park. We've included directions to the Administration/Receiving/Human Resources entrance (Employee Parking Lot) where SeaWorld Camp residential programs meet.. Drop-off on Sunday is between 2:00pm – 3:00pm. Pickup on Friday is at 10:00am.

From Downtown San Antonio

Take I-37 South to Highway 90 West. Exit Highway 151 West. Take the Westover Hills Blvd. exit and turn left at the light. At SeaWorld's Main Entrance, turn left at the light onto Ellison Dr. Turn right at the first stop light onto Military Drive W. At the second stop sign (at the Gate 4 Human Resources Entrance), turn right. Drive down the hill and park anywhere on the right side of the parking lot. The check in table is going to be on the right hand side in front of the Administration building.

From North (Airport area)

Take Loop 410 West to SeaWorld exit. Take Highway 151 West to Westover Hills Blvd. and turn left. At SeaWorld's Main Entrance, turn left at the light onto Ellison Dr. Turn right at the first stop light onto Military Drive W. At the second stop sign (at the Gate 4 Human Resources Entrance), turn right. Drive down the hill and park anywhere on the right side of the parking lot. The check in table is going to be on the right hand side in front of the Administration building.

From South (Corpus Christi, Pleasanton)

Take I-37 North, exit to Highway 90 West. Take Highway 151 West and exit at Westover Hills Blvd. and turn left. At SeaWorld's Main Entrance, turn left at the light onto Ellison Dr. Turn right at the first stop light onto Military Drive W. At the second stop sign (at the Gate 4 Human Resources Entrance), turn right. Drive down the hill and park anywhere on the right side of the parking lot. The check in table is going to be on the right hand side in front of the Administration building.

From West (Del Rio, Uvalde)

Take Highway 90 East to Loop 1604. Turn left on Loop 1604. Turn right on Highway 151 East and exit Westover Hills Blvd and turn left at the light. At SeaWorld's Main Entrance, turn left at the light onto Ellison Dr. Turn right at the first stop light onto Military Drive W. At the second stop sign (at the Gate 4 Human Resources Entrance), turn right. Drive down the hill and park anywhere on the right side of the parking lot. The check in table is going to be on the right hand side in front of the Administration building.

From East (Seguin, Houston)

Take I-10 West, which becomes Highway 90 West. Take Highway 90 West to Highway 151 West. Exit at Westover Hills Blvd. and turn left. At SeaWorld's Main Entrance, turn left at the light onto Ellison Dr. Turn right at the first stop light onto Military Drive W. At the second stop sign (at the Gate 4 Human Resources Entrance), turn right. Drive down the hill and park anywhere on the right side of the parking lot. The check in table is going to be on the right hand side in front of the Administration building.

From Austin or Dallas

Take I-35 South to Loop 410 West. Take Highway 151 West to Westover Hills Blvd. Turn left at Westover Hills Blvd. and at SeaWorld's Main Entrance, turn left at the light onto Ellison Dr. Turn right at the first stop light onto Military Drive W. At the second stop sign (at the Gate 4 Human Resources Entrance), turn right. Drive down the hill and park anywhere on the right side of the parking lot. The check in table is going to be on the right hand side in front of the Administration building.

From West (El Paso, Kerrville)

Take I-10 East to Loop 1604. Turn right on Loop 1604. Exit Highway 151 East to Westover Hills Blvd. Turn right at Westover Hills Blvd. and at SeaWorld's Main Entrance, turn left at the light onto Ellison Dr. Turn right at the first stop light onto Military Drive W. At the second stop sign (at the Gate 4 Human Resources Entrance), turn right. Drive down the hill and park anywhere on the right side of the parking lot. The check in table is going to be on the right hand side in front of the Administration building.

Packing List and Dress Guidelines

Packing List- Group Camp

The following is a recommended packing for your camper's program. Please contact the Camp Supervisor or Education office for additional information or clarification.

Park Activities

- Closed-toe footwear (athletic shoes)
- Shorts/pants (NO DENIM IN WORK AREAS – See Dress Rules)
- Hat or cap
- Light Jacket
- One-piece swimsuit or swim trunks (if Aquatica is scheduled for your program)
- Socks
- Undergarments
- Sunscreen
- Camera or film
- Backpack, knapsack or hip pack
- Spending money

Dorms

- Twin-sized sheet set/blanket or sleeping bag & pillow
- Towels (showering/swimming)
- Toiletries (soap, shampoo, deodorant, toothbrush, toothpaste, shaving equipment, etc.)
- Female hygiene supplies
- Shower shoes
- Comb/brush
- Pajamas/sleepwear (full pajama top and bottom)
- Combination lock for locker
- Stamps for postcards or letters
- Books, notebooks, journals writing paper, etc.

Recommended Items

- Required medications (in the original bottle w/ prescription labels)
- Glasses and/or contact lenses
- Orthodontic devices
- Sleeping bag (for sleepover in Penguin/Shark exhibit)
- Wristwatch

Airline Travel

- Picture ID for airline travelers
- Flight Itinerary for departure
- Money for departure luggage fee (see airline for details)

**Please leave valuables at home (tablets, video games, jewelry, etc.)
SeaWorld will not be responsible for lost or stolen money or personal items.**

Footwear

Closed-toe athletic footwear and socks must be worn at all activities, in the Employee Cafeteria, and in the Park (with the exception of Aquatica). Sandals and/or flip flops may only be worn during free time in the dorms.

Camp T-shirt

You will receive SeaWorld Camp t-shirts (number is dependent on the length of your program) as part your daily outfit and must be worn while involved in Camp activities and while in animal areas.

Shorts/Pants/Shirts

Shorts should be comfortable and come to the middle of the thigh. Some examples of shorts to bring are basketball, khaki, and workout shorts. Denim shorts of any length, cut-offs, short-shorts, and bike or exercise shorts (Spandex) are NOT suitable.

Jeans, without tears or holes, may be worn during dorm free time only but are not recommended due to the heat and possibility of getting wet.

Shirts/tops with spaghetti straps or shirts that reveal a bare midriff are NOT permitted.

Swimwear

Swimwear must be tastefully and conservatively cut. Females **MUST** wear modest one-piece swimsuits, no tankinis. Males **MUST** wear swim trunks.

Jewelry

Jewelry is NOT permitted while in ANY animal work areas for animal safety. This includes stud earrings, cartilage jewelry, gauges, and newly pierced ears or other body parts. Inability to remove jewelry may result in exclusion of certain activities while in animal areas. **NO EXCEPTIONS.**

Eyewear

All eyewear (sunglasses included) should be secured with a strap or lanyard.

Hairstyles/Headwear

Hair should not hang in the face in animal areas or interfere with work. Hard plastic hair clips or any type of hair pin **CANNOT** be worn in animal work areas.

Caps may be worn but must be worn bill forward.

Artificial hair decorations (feathers, braids, etc) that are attached to the hair may not be worn in animal areas. Please do not come to Camp with them.

Group Camp Sample Itinerary

Sample Itinerary



SeaWorld's Group Camp (for 4th-8th graders) promotes physical and intellectual growth through challenging experiences. Using an active learning and interactive approach, campers will gain an appreciation for the natural environment and also form a solid foundation of confidence, self-esteem, and responsibility. Our goal and responsibility is to ensure a successful experience at SeaWorld Camp that provides grade-level based activities that teaches skills and experiences that campers can draw from in the classroom, at home, and throughout life. Activities throughout the program will be centered around Animal Behavior, Rescue and Rehab, Conservation, Taxonomy and Adaptations, and Environmental challenges.

- DAY 1** Arrive at SeaWorld San Antonio from 2:00 to 3:00 pm to meet your SeaWorld counselors for program orientation and check in. After check in, campers will go into the Park to watch our *One Ocean* show. Pizza dinner will be served around 6:30 pm followed by a tour of the Explorer's Reef exhibit.
- DAY 2** Discover whales and dolphins by observing them in our White Whale and Dolphin show and *One Ocean*. Campers will have the opportunity to interact with our dolphin and whale trainers to understand what it takes to work with our flippers friends. Learn about SeaWorld's Rescue and Rehabilitation work along the Texas coast.
- DAY 3** After campers begin their morning touring and learning about penguins and alcids, they will have the opportunity to touch and meet a penguin. Watch some of SeaWorld's unexpected animals in the *Pet's Ahoy* show. Campers will learn the difference between seals and sea lions after feeding our pinnipeds at Pacific Point Preserve. Campers will wrap up their day in the Park with watching *Sea Lion High*.
- DAY 4** Prior to leaving SeaWorld, campers will have the chance to meet some of our Animal Ambassadors and learn what they can do on a daily basis to help animals around the world.

Disclaimer: All program components are subject to change. Hazardous weather conditions, Park operating hours and other unforeseeable conditions may force necessary changes to program.

Group Camp Q&A

Q: What should my camper wear and are there laundry services?

A: SeaWorld Camp T-shirts will be supplied for each camper. Laundry service will be provided for Camp shirts and work area shorts at no charge if the Camp is longer than three nights. Please bring enough socks, undergarments, etc. for the session.

Q: What can I NOT bring to camp?

A: Restricted items are as followed set by the American Camp Association and the Texas Department of Health and any violation will result in dismissal from the program:

- Pets (cats, dogs, lizards, frogs, hermit crabs, etc.)
- Personal sports equipment (balls, bats, etc.)
- Weapons and firearms
- Alcoholic beverages and smoking is prohibited (regardless of age)
- Possession/use of non-prescriptive narcotic drugs under any circumstances
- Pocket knives, pepper spray, fishing hooks (on the bill of a baseball cap)

Q: Can I send my camper mail/packages or can my camper send out mail?

A: We will pick up mail at least once per day. For your convenience, we suggest that you bring your own postage stamps for postcards and letters. Campers can receive mail while you are here. All incoming mail **MUST** have a return address for security reasons. Please have your family and friends address it to you at this address:

(Participant's Name)
C/o SeaWorld San Antonio Education & Conservation Department
Group Camp
10500 SeaWorld Dr.
San Antonio, TX 78251-3002

Q: Can I send my camper emails while at Camp?

A: Please send all electronic correspondence to SWTResCamps @seaworld.com with your camper's name and school group and we will do our best to pass out all letters to campers prior to the end of the Program.

Q: What does the schedule look like for a Group Camp program?

A: For a sample schedule please speak with your specific Program Coordinator/Head Chaperone. Schedule is subject to modification or cancellation at any time.

Contact Information

Important Contact Information

Education & Conservation Office (M-F, 8:30 a.m. – 4:30 p.m. CST).....(210) 523-3608
Career Camp Dorms (Please leave a message).....(210) 523-3658
Junior Expedition and Expedition Camp Dorms (Please leave a message).....(210) 523-3175
Security Department (For emergency only after normal business hours).....(210) 523-3698
Payment or Registration Questions (7 days a week, 8:00 a.m. – 8:00 p.m.)..... 210-520-4SEA (4732)
Camp Email.....SWTResCamps@SeaWorld.com